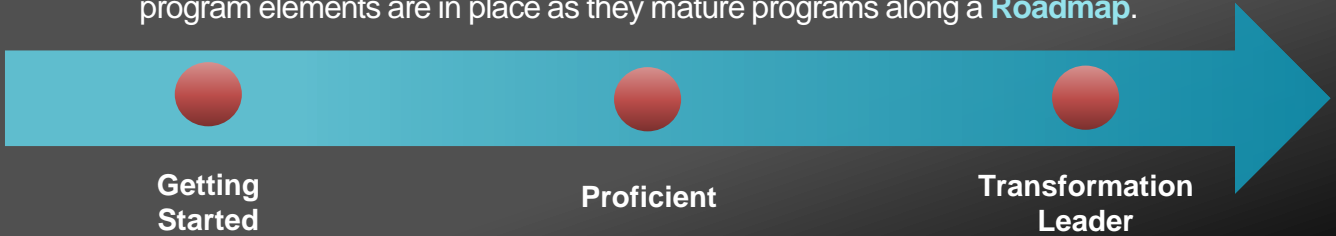


A robust and reliable **mobile technology** program is the foundational step to modernize care delivery. Mobile workflows reduce our reliance on cumbersome and costly workstations and offer patients greater autonomy in their experience. **Mobile technology leaders** will benefit from ensuring all recommended program elements are in place as they mature programs along a **Roadmap**.



Where Are You?

- Is Mobile Program governance in place?
- Do you have documented device configuration standards?
- Is your infrastructure reliable and comprehensive?

Infrastructure

- Dedicated Mobile governance
- Configuration standards applied prior to deployment
- Reliable, org-wide, wi-fi coverage

- Is mobile technology upgraded across the Enterprise?
- Is equipment tracked?
- Are features and Apps standardized?

Hardware

- Enterprise-wide mobile deployment is complete
- All devices are tracked with remote security capabilities
- Standard feature sets and Apps have been defined

- Are individual, team, and enterprise-wide workflows defined?
- Is training sufficient?
- Is mobile program performance monitored?

Change & Adoption

- Workflows are defined and adopted at all levels
- Training is personalized and includes refresher opportunities
- Program KPIs are monitored