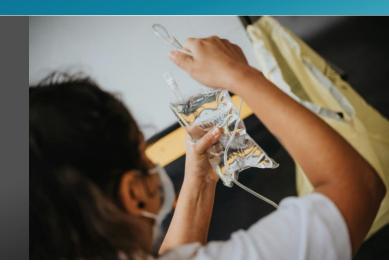


Infusion Scheduling Optimization

Challenge: Implement LeanTaaS solution at large cancer infusion center to increase throughput, staff appropriately and reduce patient wait time through predictive analytics.



Success Factors

Best Practice | Knowledge | Experience. Applying years of experience architecting EHRs and implementing large-scale technical healthcare systems, the Ballista consultant developed and executed a strategy to configure, test, implement and operationalize their new LeanTaaS enhanced analytics solution.

Approach

Analyzed Epic infusion scheduling & architected approach for new needs. Configured design, partnering with operations at every step to ensure flexibility to adjust templates & staffing.

Outcomes

Ensured ability to easily fluctuate patient & nursing schedules after receiving duration-based input. Patient satisfaction increased through restrictive block scheduling & decreased wait times.



80% reduction in patient appointment waitlist

Visit Type standardization & optimization through development of model



3-4 hours saved per day by infusion scheduling & nursing staff