

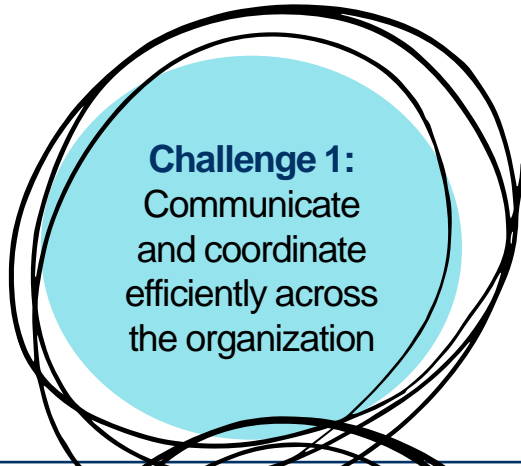
Challenge: Experienced **Staff Nurses** recognize mobile technology's potential to optimize the communication, coordination, and patient event response that requires constant availability and refocus. Newer nurses can benefit from tools that keep their peers and managers virtually "at the elbow" to provide support on demand. But without thoughtful design and implementation any solution can be burdensome.

Nursing Leaders must bridge the gaps between a mobile solution's potential and implementation shortcomings. Leadership and Informaticists should participate in design, training development, change processes, policymaking and standards development. These examples highlight the ways all nurses can contribute to a mobile program's success.



CURRENT

Critical communication takes place within the department and across the organization on a range of platforms. Communication standards vary by role and location, making it easy to **miss a critical message**.



FUTURE

Communication streamlines into a smartphone. A **single chat solution** is adopted across the enterprise, leaving no member of the care team out of the conversation.

Smartphone settings, Apps, and feature design align within the Department. When communicating or floating, it is **difficult to onboard** to different standards.



Nursing collaborates with Informatics and IT to define **standard user experiences**. Training and change management take place across the enterprise.

CURRENT

Smartphones have **limited capabilities**, focusing on communication tasks, limited clinical findings, and wound charting. Nurses must use personal devices or carry pocket size reference guides.



FUTURE

Devices support Nursing workflows from end to end – **simplified** coverage tools, **streamlined** shift change reports, **aggregated** alerting and notification capabilities, **comprehensive** charting, and **on demand** education and reference for staff and patients.



**Enterprise-wide
communication tools**



**Standard user
experiences**



**Toolset and
workflow alignment**



Let us get you back on target!

Best Practice | Knowledge | Experience. Ballista's team combines nursing, strategy, and innovation leadership with technical project management to deliver actionable approaches to your toughest mobile technology challenges. Our resources have led enterprise-wide Mobile Solution initiatives including current state assessment and optimization, standards, policy, and governance development, strategic planning and mobile program roadmapping. Seasoned consultants work with you to define an approach that meets your unique needs and monitors for return on your investments.