

## Windows OS Server Upgrades

**Challenge:** Retire hundreds of vulnerable, end of mainstream supported, 2012 MS Windows servers across a large multi-facility academic health care organization.



## **Success Factors**

**Best Practice | Knowledge | Experience.** Applying deep technical analytical skills and strategic project management expertise, the Ballista consultant kickstarted then executed a previously stalled 2012 server OS upgrade program intended to limit risk and cost to the organization on extended support for outdated critical infrastructure.

## Approach

Analyzed impacted applications to determine appropriate path. Utilized contract resources to build underlying infrastructure to replace all 2012 servers. Established efficient escalation process.

## **Outcomes**

At risk servers retired or aligned with current support policies after OS upgrade. Unnecessary applications retired with data accessibly retained reducing security risks & support costs. On time schedule.



50 applications analyzed -36 upgrades directly managed by Ballista Project Manager ~400 Servers upgraded & retired with data retained over a fiscal year



Coordinated **80 IT** resources across Infrastructure & Application teams